



NEW HAMPSHIRE COMMUNITY: WE NEED YOUR HELP!

The Department of Health and Human Services, Division for Children, Youth and Families (DCYF) and community stakeholders across New Hampshire are collaborating with Evident Change to develop a Community Response Guide (CRG). This online tool helps someone decide whether their concern about a child should be reported to child protection, or if an alternative action to connect caregivers to a support would be better suited for their needs. The goal of this project is to make reporting decisions more accurate and fair. The CRG is being developed for the specific needs of New Hampshire, and your feedback is essential to this process.

We are looking for help from community members in general as well as those who work in law enforcement, education, public health, mental health, childcare, community agencies, and other fields related to children.



WHAT: INTER-RATER RELIABILITY (IRR) AND FIELD TESTING

IRR testing gives community stakeholders a chance to test the CRG on a series of short, written, hypothetical scenarios. Evident Change will analyze the responses to ensure that the CRG increases consistency in decision making. The results of testing will identify areas of the tool that could be strengthened to improve consistency and will highlight priorities for training.

Field testing lets community stakeholders try the CRG live alongside their current reporting practice, and they can offer feedback before the tool is implemented. During the 30-day test, participants can use the CRG as concerns arise about whether to make a report to DCYF. The test allows the community to identify areas of the tool that could be strengthened to meet New Hampshire's needs.



WHEN

Testing is tentatively planned for June to July 2023.



HOW

Testing will occur virtually via a survey platform.



WHAT WOULD I NEED TO DO?

1. Please use the QR code or [follow the link](#) to sign up. Watch for an email with information on next steps.
2. Participate in a web meeting (about 45 minutes to an hour) to learn how to complete testing. One live session will be held prior to IRR testing and one prior to field testing. A recorded session will be available online if you are unable to attend the live session.
3. Participate in an online survey during the test period. For IRR testing, this will take up to one hour, depending on your pace. You can do this in one session or multiple sessions, at a time that is convenient for you. For field testing, this will take 10–15 minutes each time a concern arises, depending on your pace.

These are two different tests. **You can select to participate in just IRR testing or both IRR and Field Testing.**

IMPORTANT DETAILS

Your participation in IRR and field testing is voluntary. IRR testing will be conducted by Evident Change. All responses will go directly to Evident Change for analysis. Only group trends and aggregate results will be shared with DCYF.

Your responses will remain confidential and will be reported and used only in group form.

IRR TESTING

You will read several vignettes that describe situations in which someone is deciding whether to report a concern to DCYF. Then you will use a web-based survey to answer questions about the vignette and your decision to report or not report. Results from testing will be analyzed by Evident Change and used by the CRG project team to revise and strengthen the tool.

FIELD TESTING

You will be provided with a draft of the CRG and a link to a survey. During the monthlong test, if there is a concern that prompts you to consider making a report to child protection, you will be asked to use the CRG and record the recommended action in an online survey. You also will be asked to answer questions about your experience using the CRG. During the test period, decisions of whether to report a concern should be made independently of the CRG recommendation. Participation in field testing requires the following.

1. An additional 45-minute a web meeting to be trained on how to complete field testing. One live session will be offered, and a recorded session will be available online.
2. Use of the CRG for any concern that arises during the test period. This will take 10–15 minutes, depending on your pace. If a concern does not arise during the test period, you will be asked to test the tool using a recent concern.
3. Provision of feedback (through an online survey) about what it was like to use the CRG.