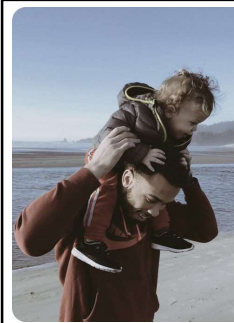


FIELD TESTING

NEW HAMPSHIRE COMMUNITY RESPONSE GUIDE

1



Evident Change partners with systems professionals and communities to get to the root of their biggest challenges, and gives them the tools and knowledge to achieve better outcomes for everyone involved. Because when we join forces with those who work in our systems and the people they serve, we make our systems—and our society—more equitable from the inside out.

2

AGENDA

1

Overview of the
Community Response
Guide (CRG)

3

Field Testing
Instructions and Demo

2

Purpose of Field
Testing

4

Questions and Next
Steps

3

1

OVERVIEW OF
THE
COMMUNITY
RESPONSE GUIDE
(CRG)

4



THE
COMMUNITY
RESPONSE
GUIDE

A product and a process

5

A COMMUNITY RESPONSE GUIDE . . .

- Is a web-based decision-support tool.
- Guides professional reporters and concerned citizens about reporting and alternative supports.
- Is designed through a data-driven, **community-based** workgroup process.
- Becomes a **community intervention** through the design process itself.

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BRINGING THE BEST OF DECISION SUPPORT TO THE REPORTING DECISION



Equity



Accuracy



Consistency



Utility

EVIDENT
CHANGE

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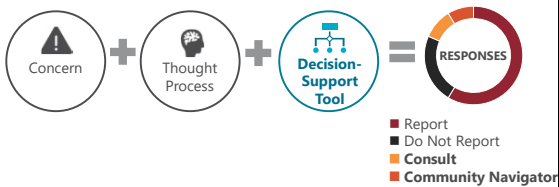
CURRENT PROCESS




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8

WHAT IF THE PROCESS WERE DIFFERENT?



9



WHAT ARE WE TRYING TO ACHIEVE?

- Community-developed decision-support tool
- Redesigned reporting infrastructure
- A system for child well-being

10

THE CRG BENEFITS EVERYONE

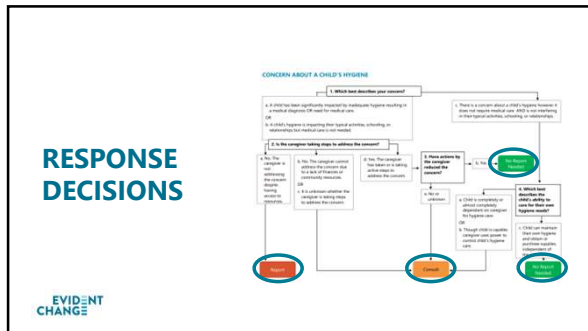
Reporters	Community	DCYF	Families
<ul style="list-style-type: none"> • Helps with equity, accuracy, and consistency when deciding to report. • Provides clarity and confidence about when to report. • Eases connection of families to culturally relevant community services. 	<ul style="list-style-type: none"> • Helps to reach shared agreements and understand community's opportunity for supporting children and families. 	<ul style="list-style-type: none"> • Provides the most appropriate reports. • Allows more time and resources to engage with families truly requiring a response related to maltreatment concerns. 	<ul style="list-style-type: none"> • Provides connections to the most appropriate resources and culturally relevant community services. • Decreases likelihood of unnecessary CPS involvement.

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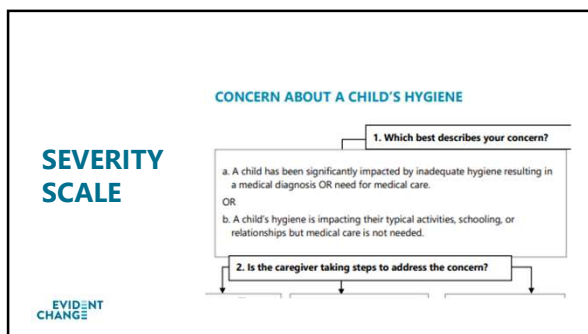


THE CRG DECISION SUPPORT TOOL

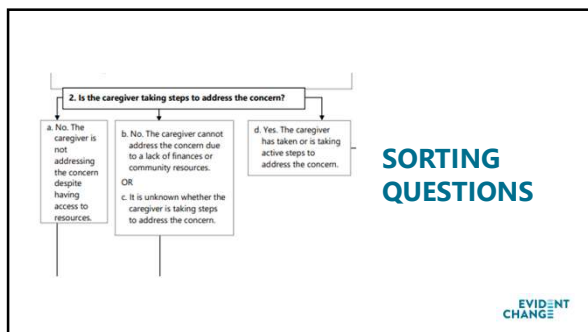
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14



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2

**PURPOSE OF
FIELD TESTING**

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**WHAT IS
FIELD
TESTING?**

Testing to check the
tool against real-life
scenarios




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**FIELD TESTING CAN
TELL US IF THE
TOOL APPLIES TO
REAL LIFE**

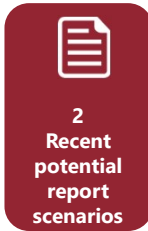
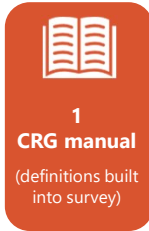
- In a variety of situations
- For a variety of concerns
- From a variety of reporter
types

This is an opportunity to "try on"
using the new CRG tool



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FIELD TESTING MATERIALS



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FIELD TESTING PROCEDURE

Attend orientation webinar and review the field testing materials email

Think of possible report scenarios you have encountered recently

- These can be past or current
- Select a variety of scenarios
 - » Easy report
 - » Easy no report
 - » On the fence
 - » And anywhere in between!

For each scenario, complete the questions in the survey

- Try to include as much detail as possible in writing out your scenarios
- Use the CRG manual for definitions and clarification

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THE DEFINITION IS THE ITEM THRESHOLD

1. Which best describes your concern?

Definitions

- ☐ A child has been significantly impacted by inadequate hygiene resulting in a medical diagnosis. OR need for medical care.



2. Which best describes your concern?

- ☐ A child has been significantly impacted by inadequate hygiene resulting in a medical diagnosis. OR need for medical care.

OR

- ☐ A child appears physically unwell. AND medication or medical consultation is necessary to evaluate or improve child's condition. The child's condition has been caused or made worse by poor hygiene.

Examples include but are not limited to the following:

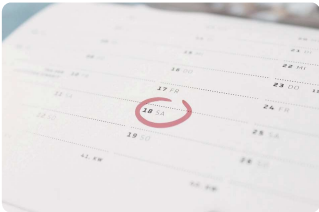
- Child has such a severe lice infestation that child requires medical care.
- Child who is consistently unwell has an injury that appears infected.
- Child who is consistently unwell has extremely matted hair, open wounds, or a body lice infestation.
- Child has chronic infection such as continuous bacterial or yeast infection or tooth decay, and this is deemed concerning by a medical professional.

Read to the period.

Examples are just examples.

Be aware of sentences that use AND (in all-caps).

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TESTING PERIOD

July 10 through August 8

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3

FIELD TESTING INSTRUCTIONS AND DEMO

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4

QUESTIONS AND NEXT STEPS

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NEXT STEPS

Evident Change will do the following:

- Analyze the results
- Discuss findings with CRG project team
- Make any necessary revisions
- Incorporate findings into training



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THANK YOU & QUESTIONS

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