

# SCENARIO 1: IAN

Ian, age 10, told his school counselor that he is often hungry and skips meals. He is very thin and one of the smallest in his class. He has a low energy level during school, but he does not appear to have any serious medical conditions. During the reporter's conversations last month with the mother, Lucia, she appeared attentive and reviewed the information the reporter provided on possible financial assistance for which she can apply. However, this week Lucia disclosed to the reporter that she has not applied for assistance because she cannot read well enough to complete the paperwork and is too ashamed to ask for help. Lucia has expressed willingness to work with someone, and the reporter is willing to help her secure financial assistance.